

RapidILL

A global resource sharing community



Judith Fraenkel – Director of Product Management



A fast and cost-effective interlibrary loan system tailored for article and book chapter requests

Complements all leading RS solutions – Alma, Rapido, Clio, ILLiad, Koha, RelaisILL, Tipasa

RapidILL – a community centered product



Designed by library staff at the Colorado State University Libraries following a devastating flood in 1997

Built around a community of libraries using it, which today is over 650 libraries worldwide

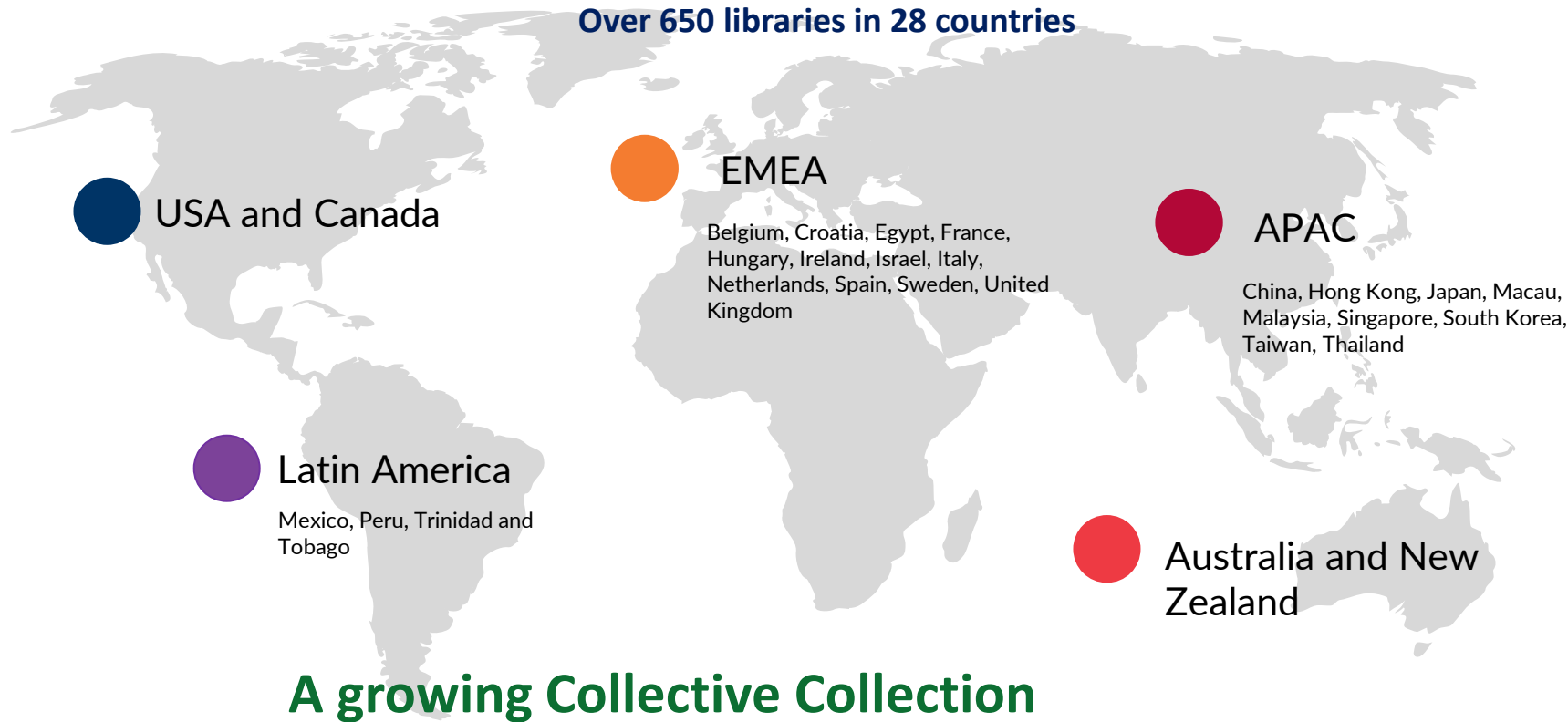
Being part of the community means that :

- You agree to a fast turnaround time for article and book chapter requests
- You agree to reciprocal lending: no charges, no invoices



The RapidILL Global Community

Over 650 libraries in 28 countries



Improving resource sharing through efficiencies

RAPID MONTHLY STATISTICS

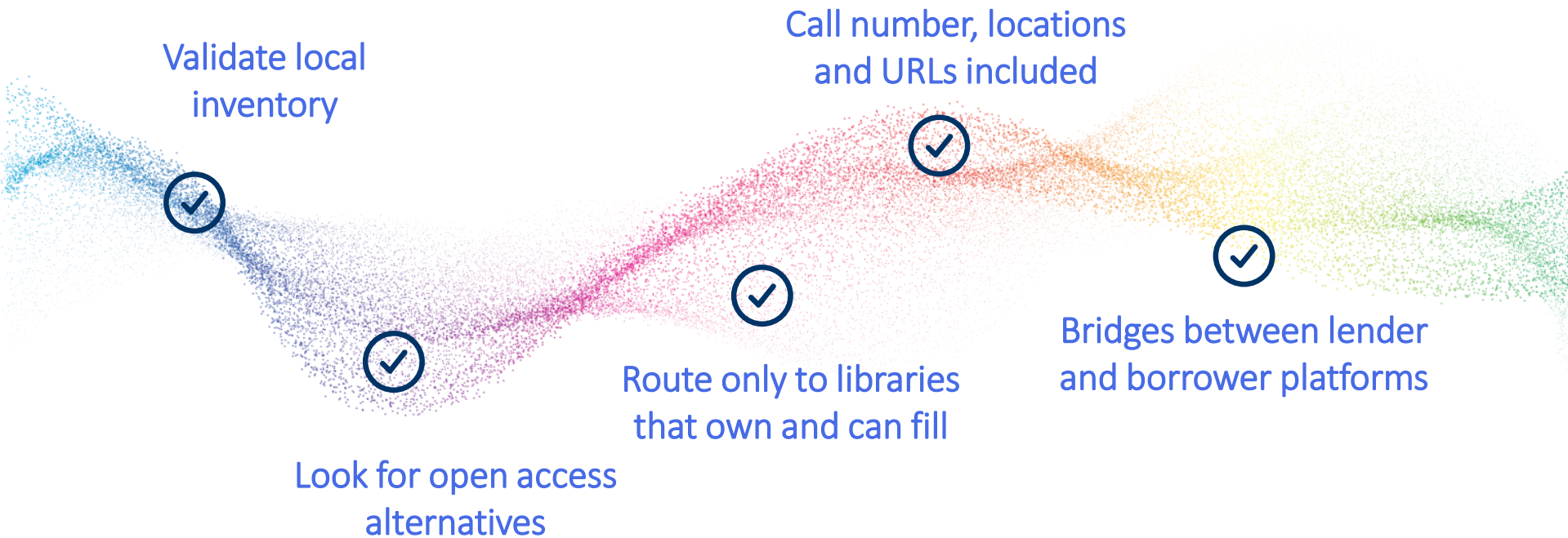
System Averages April-2023

Borrowing Requests	Percent of Requests Filled	Average Filled Turn Around Time (Hours)
153,956	97%	9.89

- An increasingly rich and deep collective collection
- Match rate and a 10-hour average turnaround time
- Increased 24/7 coverage

Designed as a highly efficient flow

RapidILL will do it all automatically in a smart and efficient way





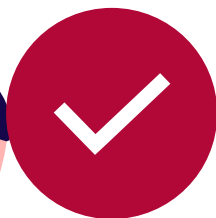
RapidILL's unique features



24-hour turnaround time – in practice less than 10 hours



Load levelling and time zone awareness



A fully automated process, integrated with Alma, Rapido, Clio, ILLiad, Koha, RelaisILL, Tipasa



Precise journal holdings match down to the volume level



RapidILL in Numbers



650 members

28 Countries

95% + Fill Rate

< 10 Hour Average
Turnaround Time

1.6 Million Annual
Requests

And to add to all that – onboarding is a breeze

Borrowing side

Done in minutes

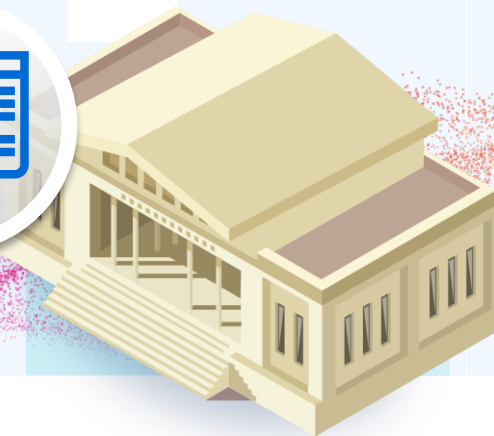
Minimal setup in your ILL management solution (e.g. Alma, Clio, ILLiad, Tipasa, RelaisILL and you are ready to go)

Lending side

Takes a few weeks

Upload holdings into Rapid and set lendability terms

And the best part:
Rapid implementation
has no impact on the
end users at all!



Ukraine Initiative



Launched March 2022

- Ukraine libraries are setup with full borrowing access to RapidILL
- All pods plus Internet Archive

49 Ukraine libraries have registered to date!

Dear Mike!

I am sincerely grateful for the opportunity provided for the academic community of Kharkiv National Medical University to join the world's scientific resources to continue scientific activities in difficult times for Ukraine.

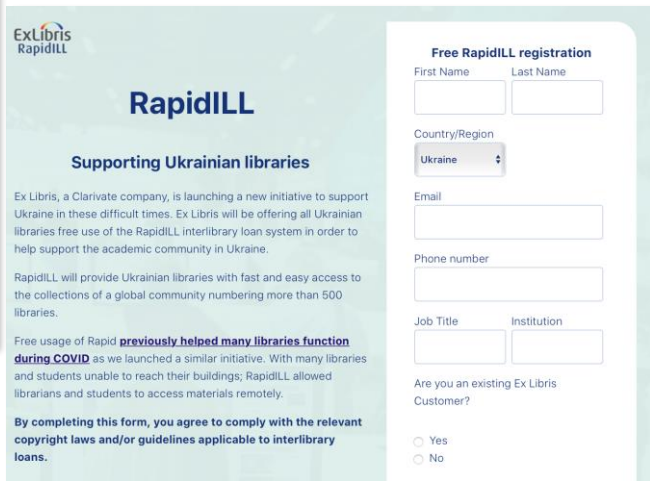
With best regards,

Iryna Kyrychok,

Director of the Scientific Library of Kharkiv National Medical University

"The Nizhyn Mykola Gogol State University received access to the RapidILL system in March 2022. The resource turned out to be very useful for the university's academic community. With just a few clicks in the online system, our academics can order virtually any scientific publication (articles, book chapters) from the world's leading publishers. Orders are processed extremely quickly and with high quality. It is now much easier to obtain resources, which were not accessible for us earlier. We would like to thank the developers of the system and all those involved in its operation. We appreciate the opportunity and your efforts in helping Ukrainian universities in these difficult times."

Best wishes,
Yevhen Plotnikov
Nizhyn Mykola Gogol State University



The screenshot shows the 'Free RapidILL registration' form. It includes fields for First Name, Last Name, Country/Region (with 'Ukraine' selected), Email, Phone number, Job Title, and Institution. There are also radio buttons for 'Are you an existing Ex Libris Customer?' (Yes/No) and a checkbox for 'By completing this form, you agree to comply with the relevant copyright laws and/or guidelines applicable to interlibrary loans.'

Thank you!

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